



We All Fall Down

Goldratt's Theory of Constraints for Healthcare Systems

Julie Wright and Russ King

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For Beth Seager, dealing with 'fearsome' co-workers and 'fighting fires' has inadvertently become a part of her job description. As a Manager of Admissions for an NHS hospital, Beth is desperate to find a way to free up more beds for sick patients while maintaining her sanity in a volatile work environment.

While management continues to implement one faulty plan after another and with no investment money in sight, Beth searches for an effective way to improve patient services throughout the healthcare system.

Over a series of secret tutoring sessions from her brother-in-law in the States, and with the help of a tenacious professor and her sceptical husband (a self-described venture capitalist with a heart) Beth discovers that it is possible to achieve system-wide improvements through the application of Eli Goldratt's Theory of Constraints.

Written as a witty and entertaining novel with unforgettable characters, this business book shows you how to apply Eli Goldratt's theories to the healthcare and service industries.

Contents

About the Author

Julie Wright has held various management positions including that of Managing Director of a manufacturing company. More recently she has pursued the goal of introducing Eli Goldratt's Theory of Constraints to healthcare and other service industries by working in both primary and secondary care where she has gained first hand knowledge of the pressures and frustrations experienced by both the staff and patients.

Dr Russ King is a freelance writer who has had science-related magazine articles published around the world and has helped run a daily corporate news service for the pharmaceutical giant Pfizer.

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